

WWCL Diversity Procedure

The Wagga Wagga Local Government Area is made up of a diverse range of people and groups including First Nations communities, and Culturally and Linguistically Diverse (CALD) communities.

Purpose

Wagga Wagga City Library (WWCL) recognises the positive impact diverse communities have on our city. WWCL strives to be inclusive of all communities by developing and maintaining a diverse collection, and providing programs that are relevant and responsive to the diverse needs of our communities.

Scope

Wagga Wagga City Library

Procedure Provisions

Welcome

- Maintain a Wiradjuri and First Nations presence in the library through signs, artworks, and displays
- Maintain a CALD presence in the library through use of signs, artworks, and displays
- Library staff complete Wagga Wagga City Council (WWCC) Cultural Awareness Training
- Staff adhere to the WWCC Wiradjuri and First Nations Community Cultural Protocols

Engagement

- Develop library services in consultation with a range of community groups
- Develop and promote outreach activities to communities, particularly those with barriers (language, cultural, transport, financial, etc.) to accessing the library service

Programs

- Consult and collaborate with a diverse range of communities to provide programs and events responsive to, and driven by, community needs and aspirations

Collections

- Develop and maintain diverse collections and resources
- Collect, maintain, and distribute resources and information by, for, and about Wiradjuri and First Nations peoples
- Collect, maintain, and distribute resources and information in languages other than English that are reflective of communities in the Wagga Wagga LGA

Related Documents

- State Library of NSW, Living, Learning, Libraries 2020
- State Library of NSW, Benchmarking NSW public library services to multicultural communities, 2018