

WWCL Diversity Procedure

The Wagga Wagga City Library (WWCL) is committed to providing opportunities to satisfy recreation and information needs in a safe and welcoming environment.

The Wagga Wagga Local Government Area (LGA) is made up of a diverse range of people and groups including First Nations communities, Culturally and Linguistically Diverse (CALD) communities, and people with disabilities. Wagga Wagga City Library (WWCL) recognises the positive impact diverse communities have on our city.

Purpose

WWCL commits to diversity and inclusion by maintaining an accessible collection that is representative of our community. WWCL commits to providing programs that are relevant and responsive to the needs of our community.

Scope

Wagga Wagga City Library staff and customers.

Procedure Provisions

Welcome

- Maintain a Wiradjuri and First Nations presence in the library through signs, artworks, and displays.
- Maintain a CALD presence in the library through use of signs, artworks, and displays.
- Library staff complete the Wagga Wagga City Council (WWCC) Cultural Awareness Training.
- Staff adhere to the WWCC Wiradjuri and First Nations Community Cultural Protocols.

Engagement

- Develop library services in consultation with a range of community groups.

- Develop and promote outreach services, particularly to those with barriers (language, disability, cultural, transport, financial, etc.) to accessing library services.

Programs

- Consult and collaborate with a range of communities to provide programs and events responsive to, and driven by, community needs and aspirations

Collections

- Develop and maintain representative collections and resources.
- Develop and maintain accessible collections and resources.
- Collect, maintain, and distribute resources and information by, for, and about Wiradjuri and First Nations peoples.
- Collect, maintain, and distribute resources and information in languages other than English that are reflective of communities in the Wagga Wagga LGA.

Related Documents

- State Library of NSW, Living, Learning, Libraries 2020
- State Library of NSW, Benchmarking NSW public library services to multicultural communities, 2018