

WWCL Internet Usage Procedure

Procedure Provisions

General Principles of the Wagga Wagga City Library Internet Usage Procedure

1. Members of the public and WWCL staff who utilise internet applications within WWCL branch libraries, whether on public access supplied computers or on personal internet ready devices such as laptops, smart phones or tablets via Wi-Fi, within or provided by the library, are not permitted to view or print material which is prohibited by law, or is deemed inappropriate or offensive by library staff. Continued viewing or printing of this type of material can lead to expulsion from library premises.
2. Members of the public and WWCL staff who utilise internet applications within WWCL branch libraries, whether on public access supplied computers or on personal internet ready devices such as laptops, smart phones or tablets, via Wi-Fi, within or provided by the library are not permitted to send messages or post items which are illegal or considered inappropriate including posting items that are slanderous, bullying or defamatory. These terms include not sending large amounts of spam or interfering with others' email accounts.
3. Running, removing or copying software on library computers is forbidden.
4. Users are not permitted to interfere with or alter the physical or electronic equipment.
5. WWCL does not take any responsibility for any business or personal transactions undertaken on library computers or on personal devices via Wi-Fi, this includes items posted to social networking sites, or financial transactions and Internet Banking.
6. WWCL does not take any responsibility for any loss of work undertaken on supplied public access computers and saved to removable storage devices such as thumb drives or mobile devices.
7. Parents/guardians are responsible for supervising their children's access to the internet. Please see the related procedure, WWCL Children's Procedure.

WWCL Reserves the Right to

- Request payment for use of facilities for services that are not free of charge
- Refuse access to library computers to those who have breached the WWCL Customer Services Charter and Customer Code of Conduct
- Deny responsibility for loss or damage incurred by use of public computers or Wi-Fi within the library.